

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Applicant:** Amitabh et al.

**Conf. No.:** 9419

**Serial No.:** 10/630,392

**Art Unit:** 3628

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**Examiner:** Robinson Boyce, Akiba K

**Title:** CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM  
WITH COMPLIANCE TRACKING CAPABILITIES

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PRELIMINARY AMENDMENT**

Sir:

**I. INTRODUCTORY COMMENTS**

This paper is being filed in response to the Advisory Action dated October 15, 2007 and concurrently with a Request for Continued Examination. Prior to examination of the merits, please amend the above-identified patent application as follows: